



Operation rules of self - service laundry

Instructions for users of self-service laundry

1. The user **becomes acquainted with the rules of operation** of used devices before washing and drying. In case you need further clarification, you may call or personally contact the operator.
2. User is obliged to **follow the guidelines for washing and drying** clothes. Wash your light coloured laundry separately from bright coloured laundry, adhere to the recommended temperatures (washing and drying) stated on the label of textile and always choose the program with the appropriate temperature.
3. The operator **is not liable** for damage caused by improper use of the devices.
4. Before using the device, the user **is required to check the contents** of the drum for the presence of foreign objects. The operator **is not liable** for damage caused by a foreign object during the washing / drying process.
5. Washing machines are set to wash **normally soiled laundry**. We recommend to use own stain removal if needed. Follow the stain removal instructions. Operator cannot guarantee stain removal.
6. **It is forbidden to wash heavily soiled laundry**, greased laundry, laundry contaminated by chemical products, flammable products or material particles (stuck plaster, etc.), laundry with sharp objects attached. Laundry that is torn or ripped is washed and dried at user's own risk.
7. The person in charge, named by the operator, has the right to check the laundry being loaded in the washing machines and the **right to reject laundry unsuitable for washing** in the machines.
8. The user is required to **maintain order** at the business premises and behave in such manner it does not restricts other users and the areas around the equipment. There are grey bins available to use to transfer your washed laundry to dryers. There are folding tables available to use to handle clean laundry.
9. **Children are not allowed to run around the premises and be near the machines.**
10. **It is prohibited to smoke and drink alcohol** in the whole business premises.
11. **It is forbidden to bring animals** in the business premises.
12. Immediately contact the operator for assistance if solving unforeseen circumstances (medical, technical, or other).
13. In case of emergency, equipment failure or fire, use the emergency stop button.
14. Tax receipt can be issued after a previous agreement with the operator.

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Responsible person: Marek Škrivánek, tel: +420 602 789 240